

Registration and Enrollment Agreement

Luminara Academy Limited

Hong Kong Program

1. Fees and Payment

1.1 Fee Structure:

- All fees are noted in the advertised rate. In cases where early bird offers or discounts are offered, these will be available for the specified time period only.

1.2 Payment Terms:

- All fees are due in full at the time of registration unless a payment plan has been pre-approved by Luminara Academy Ltd.
- Payments can be made via Credit Card.
- Invoices will be issued once the payment has cleared. This usually takes 5-7 business days.

2. Refund Policy

2.1 Notification of Cancellation:

All requests for cancellation must be made in writing and emailed to the designated contact at Luminara Academy Ltd.

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2.2 Refund Eligibility:

Full Refund: Cancellations made 60 or more days before the program start date will be eligible for a full refund, minus a 500 HKD administration fee..

Partial Refund: Cancellations made between 30 to 59 days before the program start date will be eligible for a 50% refund of the total program cost, minus a 500 HKD administration fee.

No Refund: Any cancellations made less than 30 days before the program start date will not be eligible for a refund.

2.3 Refund Processing:

Refunds will be processed using the original method of payment within 7 business days of receiving the cancellation notice.

The academy reserves the right to deduct any administrative charges or costs incurred before processing the refund as outlined.

3. Modifications by Luminara Academy

3.1 Program Changes or Cancellations:

- Luminara Academy Ltd. reserves the right to cancel, modify the program schedule, content, or instructors as necessary.
- If the program is canceled by Luminara Academy Ltd. due to low registrations or for reasons unforeseen, registrants will receive a full refund of fees paid.

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3.2 Notification:

- Participants will be notified as soon as possible of any significant program changes or cancellations.

4. Agreement

4.1 Acknowledgment:

- By completing the registration process, participants acknowledge and agree to the fee structure and refund policy outlined in this agreement.
- Participants also confirm that they understand their rights and obligations as outlined in this agreement.

4.2 Questions:

Participants are encouraged to contact Luminara Academy Ltd. if they have any questions or concerns regarding this agreement.

May 2024